Anil Pemira



Contact#:732-507-8636

Email#:anil06reddy@gmail.com

**SUMMARY:**

* 7+ Years of IT experience that includes over 3+ years of experience in Salesforce.com CRM Platform and over 4+ years of experience with Visual studio.Net technologies.
* Experience in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, development, deployment and maintenance of web-based and portals-based object-oriented enterprise applications.
* Experience in developing client-specific solutions on force.com platform using Apex classes and Triggers, Visualforce, Force.com IDE, SOQL, SOSL, Service Cloud Consultant.
* Experience in configuring and implementing of Salesforce.com.
* Experience in designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visualforce Pages, Templates, Snapshots, Dashboards.
* Implemented Live Agent, Branding for different clients.
* Good development experience with Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service, Partner WSDL & Enterprise WSDL, Visualforce (Page, Component & Controllers).
* Strong Knowledge in Salesforce Customization, Workflow Approvals, Data Validation, Sales, Marketing, Customer Service and Support Administration.
* Technical consultant for salesforce.com implementation of Service Cloud, Sales Cloud and force.com custom applications.
* Experience in migrating data into Salesforce application using apex data loader through CSV files. Installed and configured apex data loader.
* Experience with Salesforce1 Mobile App and created mobile application and leveraging existing skill set like declarative app building using Force.com.
* Experience in working with salesforce.com sandbox and production environments.
* Experience in working with App Exchange application
* Experience in Sales Cloud and Services Cloud.
* Ability to quickly adjust priorities, extensive creativity, and the ability to take on projects with limited specification and an effective team player.

**EDUCATION & CERTIFICATIONS:**

* 2015, Master of Technology (in computer integrated manufacturing) from Visvesvaraya

Technology University, Bangalore, India.

* 2009, Bachelor of Engineering (in Industrial Engineering and Management) from Visvesvaraya

Technology University, Bangalore, India.

* Salesforce Certified Admin 201 (17533063).
* Salesforce Certified Developer 401 (17420453).

**TECHNICAL SKILLS:**

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| --- | --- |
| **Salesforce Technologies** | Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service, Partner WSDL & Enterprise WSDL and Visualforce (Page, Component & Controllers) |
| **Custom Integration** | Outbound Messages, Workflow & Approvals, Field updates, Reports, Custom Objects, Custom settings, Custom labels and Tabs, Email Services, Role Hierarchy, Dashboards, Security Controls, AppExchange Package & Custom Application and Sandbox data loading |
| **Force.com tools** | Apex Data loader, Force.com Apex Explorer, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector & Force.com Eclipse IDE Plug-in |
| **Web Technologies** | C#.net3.5, C, C++, HTML, XML, UML, Ajax, Asp.net, CSS, XML, HTML, Java Scripts and Web service |
| **Database** | SQL Server 2005 and SOQL, SOSL |
| **IDE** | Eclipse, Force.com |
| **Platforms** | UNIX and Windows Variants |

**PROFESSIONAL EXPERIENCE:**

* 1. ***Aspentech, MA Jan 17 – Till Now***

***Salesforce Developer***

**Project Description:**

Aspentech customers use our solutions to improve their competitiveness and profitability by increasing throughput and productivity, reducing operating costs and unplanned downtime, enhancing capital efficiency

**Responsibilities:**

* Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards. Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and Visual Force Pages.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
* Customized email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Designed and Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Written test classes with extensive test coverage to test various scenarios and to cover the code coverage of minimum 85%.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better
* Used Data Loader and Import Wizards to load data into Standard/Custom Objects.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Worked on Salesforce Lightning Components for building customized components replacing the existing ones.
* Very good knowledge on users, roles, profiles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Created Visualforce pages that uses the lightning components
* Used Salesforce Lightning for Customizing Reports and Dashboards for business use.
* Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports and for different user profiles.
* Developed various Apex Classes, Triggers, Controller classes and methods for functional needs in the application compatible with lightning.

**Environment:** Saleforce.com platform, Apex, Visual Force (Pages, Component & Controllers) Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, SOQL, SOSL, HTML, Java Script, Sandbox, Eclipse IDE Plug-in.

* 1. ***ING Vysya Bank ltd India           Aug 15 – Mar 16***

***Salesforce Admin/Developer***

**Project Description:**

ING Vysya Bank has competed in the banking/financial services, retirement services and insurance markets for over 80 years and serves over two million Indian consumers. The bank markets an entire

range of financial products and services, organized under three strategic lines of business, retail, private and wholesale banking

**Responsibilities:**

* Developed workflow rules, tasks, emails and alerts to track customer related tasks and activities.
* Customized agile methodology in a service-based application by handling the day to day issues.
* Designed and developed workflow rules and Approval process for the application by implementing custom formulas for various tasks and Email alerts as per the requirement.
* Developed Apex classes, Visualforce components and extensions.
* Created various Reports (summary reports, matrix reports, and pie charts, dashboards) to assist managers to better utilize Salesforce as a sales tool.
* Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Developed Workflow Rules, Time-Dependent Workflow Actions, Email Alerts and Field Updates.
* Strong and proven experience in Salesforce.com application development (Apex, Visual force and Web Services Integration)
* Proficient skills using Salesforce Application Development, Salesforce Reporting and    Analytics
* Worked with Formula fields for calculation, related object display, integration and data realization.
* Customized SFDC fields, page layouts, record types, searching, list views, queues, reports, and dashboards. Maintain and create workflow rules, validation rules, formula fields, escalation rules, auto-assignment rules.
* Worked with Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing.
* Worked with Profiles and Administrative permissions to grant/deny users access to platform features.
* Implemented Service Cloud for customer service, including configuration of email to case, case assignment rules. Managed migration and release of Service Cloud.
* Experience in configuring and implementing of Salesforce.com.
* Implemented pick lists, dependent picklists, lookups, master detail relationships, validation Rules and formula fields to the custom objects.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Used sandbox for testing to ensure minimum code coverage for applications to be migrated to production

**Environment**: Apex, Visual Force (Pages, Component & Controllers, Force.com Platform, Salesforce Enterprise Edition, Salesforce.com Custom/Standard Objects, Custom Tabs, Page Layouts, Force.com Web Services API, SOQL/SOSL Queries, Workflow & Approvals, Security Controls, SOQL, SOSL, HTML, Java Script, Sandbox.

***3. Aero Caliper tech, internal project, India                                                            June 14 – May15***

***Salesforce Developer***

**Project Description:**

       This Patient Journey contains all activities which occur from the moment a patient is identified by an HCP, until the therapy is complete, or patient has been in adherence for an acceptable amount of time. The length of the journey will vary between therapies and patients and will rely on business rules set forth by a client.

**Responsibilities:**

* Managed team to implement the documented requirements & reports, assisting in all Configuration activities.
* Designed and developed workflow rules, validation rules, and customizations within SalesForce.com.
* Developed Apex classes, Visualforce components and extensions**.**
* Created various Reports(summary reports, matrix reports, and pie charts, dashboards) to assist managers to better utilize Salesforce as a sales tool.
* Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Lead and/or contribute to all technical aspects of projects.
* Created workflow rules and defined related tasks, email alerts, and field updates.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
* Designed VF pages and included the live agent generated code to invoke live chat requests to the available live agent users in Service Cloud**.**
* Analyzed the Scope of the Requirements, and managed requirements to avoid Scope Creep.
* Interacted with various business team members to gather the requirements and documented the requirements.
* Experience in configuring and implementing of Salesforce.com.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Used sandbox for testing to ensure minimum code coverage for applications to be migrated to production

**Environment:** Saleforce.com platform, Apex, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, SOQL, SOSL, HTML, Java Script, Java, Sandbox.

* 1. ***ING Vysya Bank ltd India                                               June 09 – May 13***

***Visual Studios.Net 2008***

**Project Description:**

This was a change Management request where the client required lots of changes in functionality and design of the whole application.

**Responsibilities:**

• worked in C#, .net 3.5, Sql server 2005, Windows Forms,AJAX, CSS, HTML, IIS ASP.net technology, NUNIT testing

* Working knowledge in stored procedure, Functions, Indexes, DDL, DML, Joins, set operators.
* Preparing Low Level Design, High Level Design Documents.
* Involved in the module development of user interface.
* Involved in credit claim and ordering modules.
* Sql server for database (Working store procedure Query’s and Sql query’s)
* Developing code, unit testing, deploying the code.
* Doing the execution of test cases, defect logging.
* Manage defect resolution and reporting process.
* Reviewing Acceptance Testing.
* Attending meetings to suggest better solutions to the customer.